



## Warranty Options

14300 Carlson Circle  
 Tampa, FL 33626  
 Phone – 407-921-4233  
 Email – sales@medvisiongroup.com

Standard - 1  
Year

Extended - 2  
Years

Extended - 3  
Years

Extended - 4  
Years

Extended - 5  
Years

### Leonardo - Adult Patient Simulator

Pre-delivery Commissioning	X				
On-site Installation	X				
One Day Training at Customer Site for Eight	X	X	X	X	X
Remote Trouble-Shooting	X	X	X	X	X
One Preventative Maintenance on site; PM kit included		X	X	X	X
Repairs at Customer Site		X	X	X	X
Repairs at MedVision Headquarters / Worst Case Scenario Policy		X	X	X	X
Free Software Support and Updates	X	X	X	X	X
Free Access to Webinars	X	X	X	X	X
<b>Cost</b>	<b>Included</b>				

### Arthur - Pediatric Patient Simulator

Pre-delivery Commissioning	X				
On-site Installation	X				
One Day Training at Customer Site for Eight	X	X	X	X	X
Remote Trouble-Shooting	X	X	X	X	X
One Preventative Maintenance on site, PM kit included		X	X	X	X
Repairs at Customer Site		X	X	X	X
Repairs at MedVision Headquarters / Worst Case Scenario Policy		X	X	X	X
Free Software Support and Updates	X	X	X	X	X
Free Access to Webinars	X	X	X	X	X
<b>Cost</b>	<b>Included</b>				

### Mia - Infant Patient Simulator

Pre-delivery Commissioning	X				
On-site Installation	X				
One Day Training at Customer Site for Eight	X	X	X	X	X
Remote Trouble-Shooting	X	X	X	X	X
One Preventative Maintenance on site, PM kit included	X	X	X	X	X
Repairs at Customer Site		X	X	X	X
Repairs at MedVision Headquarters / Worst Case Scenario Policy		X	X	X	X
Free Software Support and Updates		X	X	X	X
Free Access to Webinars	X	X	X	X	X
<b>Cost</b>	<b>Included</b>				

### MedVision Auscultation Task Trainer (MATT)

Pre-delivery Commissioning	X				
On-site Installation	X				
One Day Training at Customer Site for Eight	X	X	X	X	X
Remote Trouble-Shooting	X	X	X	X	X
One Preventative Maintenance on site, PM kit included	X	X	X	X	X
Repairs at Customer Site		X	X	X	X
Repairs at MedVision Headquarters / Worst Case Scenario Policy		X	X	X	X
Free Software Support and Updates		X	X	X	X
Free Access to Webinars	X	X	X	X	X
<b>Cost</b>	<b>Included</b>				

### Surgical Simulators

Pre-delivery Commissioning	X				
On-site Installation	X				
One Day Training at Customer Site for Eight	X	X	X	X	X
Remote Trouble-Shooting	X	X	X	X	X
One Preventative Maintenance on site, PM kit included	X	X	X	X	X
Repairs at Customer Site		X	X	X	X
Repairs at MedVision Headquarters / Worst Case Scenario Policy		X	X	X	X
Free Software Support and Updates		X	X	X	X
Free Access to Webinars	X	X	X	X	X
<b>Cost</b>	<b>Included</b>				

**Appropriate Sales Tax will be added to the invoice – Pricing and Availability are subject to change**

Terms:

- 2% Ten / Net 30 Days for approved open accounts; CIA; Credit Cards accepted (3.5% service fee will applied to CC transactions)
- One (1) year warranty on new manufactured and refurbished products
- Delivery of product to a specific location within your building, if requested is at an additional charge and not included in this quote
- Shipping is FOB - Freight charges are prepaid and added to the invoice

**NOT Included:**

- Damages that are purposeful
- Damages from improper use
- Damages due to improper storage
- Damages to Patient Monitor or Instructor Tablet